



Arthritis and Rheumatology of Georgia
A Division of Articularis Healthcare Group, Inc.

Prescription Refill Policy



To eliminate paperwork and unnecessary phone calls, your physician will provide you enough medication to last until your next follow-up appointment. It should be unusual for you to need medication outside of your scheduled appointment, but refill requests are fulfilled with the following criteria in mind:

- Prescription refill requests are not accepted from pharmacies.
- To submit a prescription refill request, please leave a message with your provider's care team by calling (404) 255 - 5956 and pressing the corresponding number to reach them or submit using the patient portal. Please note that all requests submitted before noon will be handled by the end of the business day; all requests submitted after noon, will be handled by noon the next business day.
- Our practice will handle all refill requests submitted after hours, during weekends, and holidays the next business day except in an urgent situation.
- Please call your pharmacy directly to verify your prescription is ready for pick-up.
- We will send your refill electronically to the pharmacy documented in your medical record unless you request otherwise. We cannot call in any controlled medications. All patients must pick-up their controlled medication prescriptions in person. You may need to travel to the clinic location where your provider is located that day because written prescriptions require their signature.
- Any requested medication must have been previously ordered by an Articularis Healthcare provider and you must have visited him/her within the last year.
- Our practice will prescribe or refill only enough of your medication to last until your next appointment with your provider.
- Refills of DMARDS medications may require bloodwork prior to fulfill the refill request.

Signature of Patient / Legal Guardian	Date
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