

OTTO

DEVICE & CONNECTION GUIDE



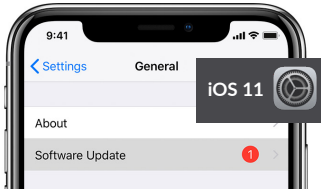
IPHONE



SAFARI

Make sure you are using an **iPhone 5s, or later.**

Update your device to the most recent operating system **(version 11 or later).**

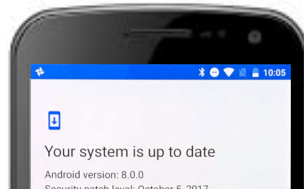


ANDROID



GOOGLE CHROME

Update your device to the most recent operating system **(version 8 or later).**



COMPUTER/
LAPTOP



GOOGLE CHROME



FIREFOX



SAFARI

Update your browser to the **most recent version.**



Please note: Internet Explorer and Microsoft Edge are **NOT** supported.

INTERNET & WIFI

- We recommend using a secure and private internet connection (*or cellular service on your mobile device*).

TO JOIN VISIT

- Provider login: connect.ottohealth.com.
- Patients join via emailed link.
- Please clear your recent browser history/ cached files before your visit.
- **No app needed.**

AUDIO & VIDEO

- Device must have **front-facing camera**.
- Allow browser access to **camera and microphone**.
- Earphones **must have a microphone**.
- Turn device volume up.

ON



OFF

